

Privacy policy PortShuttle Rotterdam B.V.

PortShuttle Rotterdam (hereinafter: PortShuttle) organizes the exchange of containers between terminals in the port of Rotterdam. Therefore we use the extensive network of services from railway companies and rail operators with whom we cooperate. Since our start in September 2015 PortShuttle has grown into a neutral rail solution that connects all Rotterdam container terminals by rail 24/7.

Because PortShuttle is a relatively small company and mainly works Business-to-Business, personal data is processed to a limited extent. To wit only from its customers, suppliers and other relations. PortShuttle processes this personal data in a careful and secure way in accordance with applicable laws and regulations.

With the advent of the General Data Protection Regulation (GDPR), PortShuttle has taken the necessary measures to comply with this law and our employees have been informed how to work in accordance to this law.

PortShuttle uses the following principles when processing your personal data:

1. When we process your personal data, this will always be legally based and with a predetermined purpose;
2. We only use personal data that is necessary;
3. We will inform you in advance about the processing of your personal data and destroy this data based on the predetermined retention periods;
4. We have taken security measures to protect your data and we take all reasonable measures to ensure that your data is up to date and correct and that no unauthorized person has access to your data;
5. In addition, we have taken internal measures to respond adequately if something unexpectedly goes wrong during the processing of your personal data.

More information about the processing of your personal data by PortShuttle can be found in our privacy statement on the website. This describes, among other things, how you can request access to or any other request regarding your personal data.

If you have a general question about the processing of your data by PortShuttle or about this policy, please contact us at: info@portshuttle-rotterdam.com

We are happy to assist you.

PortShuttle Rotterdam B.V.